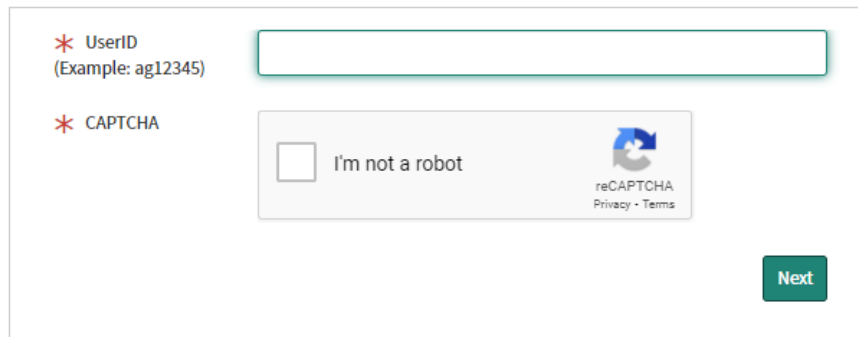


Password Automation

How to Use the Browser to Reset your Password

1. Click [Browser Password Reset](#)
2. Enter UserID and check the box "I'm not a robot" and click "Next".



* UserID
(Example: ag12345)

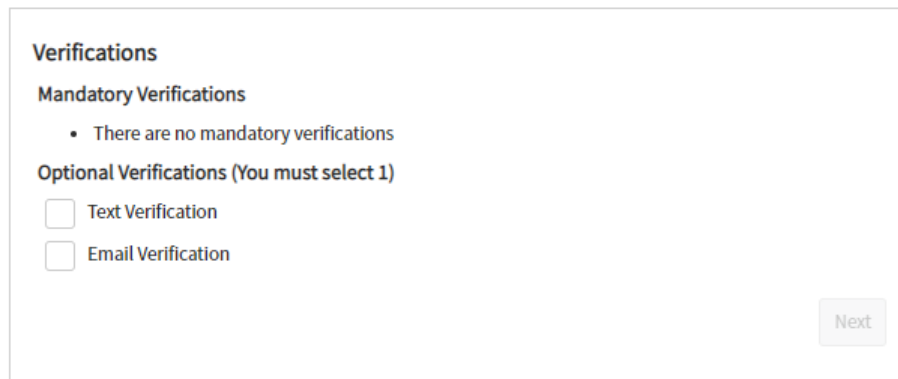
* CAPTCHA

☐ I'm not a robot

reCAPTCHA
Privacy - Terms

Next

3. Select preferred "Optional Verification" and click "Next" (if you do not have this option proceed to the next step)



Verifications

Mandatory Verifications

- There are no mandatory verifications

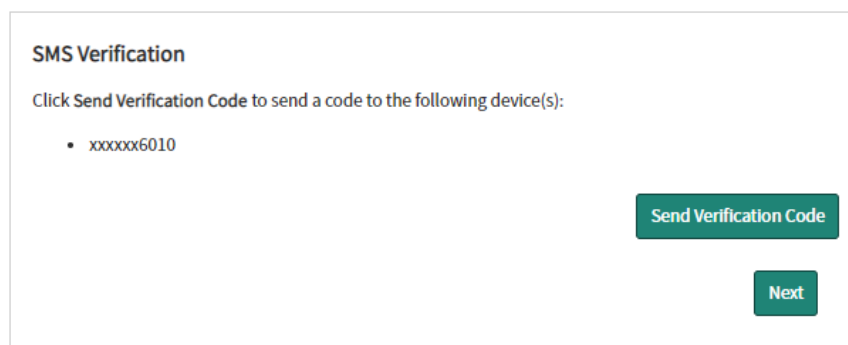
Optional Verifications (You must select 1)

☐ Text Verification

☐ Email Verification

Next

4. Click "Send Verification Code" and click "Next"



SMS Verification

Click Send Verification Code to send a code to the following device(s):

- xxxxxx6010

Send Verification Code

Next

5. Enter "Verification Code" and click "Next"

.

SMS Verification

Click Send Verification Code to send a code to the following device(s):

- xxxxxx6010

The verification code has been sent and is valid for 10 minutes. If you do not receive the code within the next few minutes, resend and try again.

Resend Verification Code

Enter verification code

Next

6. Enter new password twice and click Reset Password

Reset Password

Account locked. Click Unlock Account or Reset Password for a new password.

New password

Strength

- ⊗ Minimum 8 Characters
- ⊗ Maximum 28 Characters
- ⊗ At least 1 lowercase letter(s)
- ⊗ At least 1 uppercase letter(s)
- ⊗ At least 1 digit(s)
- ⊗ At least 1 Special Character(s) from these options `~!@#\$%^&*()_+-=[]\|

Retype password

☐ Show passwords

Unlock Account

Reset Password



Password Reset Success

7. Proceed to Login

*****If you are NOT on the state network you will need to log into your computer with your OLD password, and then log into VPN with you NEW password*****